Parent/Guardian EnterClaims Portal Instructions- Creating an Account, Signing Consent and Signing Attendances in EnterClaims

<u>Instructions</u>: Your service provider is required to obtain a signature after every session to confirm their service was delivered in accordance with the mandate, as well as to prevent fraud. Your signature confirms that the date, start time and end time of the session is accurate. Parent/guardian signatures must be obtained contemporaneously (as close to the end of the session as possible). Don't hesitate to discuss any date or time discrepancies with your provider and/or All About Kids.

- Step 1 Guardian will create and confirm their account
- Step 2 Guardian will Sign the Consent to Submit Online Signatures
- Step 3 Guardian will log in and sign for the requested attendances

Step I: Create and Confirm Parent/Guardian Account

- Go to <u>https://www.enterclaims.com</u>
- Click on "Don't have a username and password"

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 The Parent/Guardian <u>will receive an email</u> directing to the EnterClaims signup screen to begin setting up their account. Check Spam/Junk folder if you do not receive the email. You can also "Click here" if you do not receive the activation email. • The Parent/Guardian needs to enter the information on the account creation screen to create their account.

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Create Accoun	t				

- ** The Parent/Guardian MUST use the email address that is on file with All About Kids
- The Parent/Guardian will receive a confirmation email with a confirmation code.
- The Parent/<u>Guardian MUST then confirm their account</u> by clicking the link on the email received, or by going to the second option on the EnterClaims website "If you have received an activation email from us, click here to activate your account".

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you have signed up for an a	count but did not receive an activ	vation email, click here to resend it.	
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• The Guardian will then be prompted to enter their username and the Confirmation code that was received to complete their account set up.

Username:		
Confirmation C	ode:	
Activate Account		

Step 2- Complete Online Signature Consent

• After the account has been created and confirmed, the Parent/Guardian will log in with the username and password they chose and will be brought to the Parent/Guardian Home screen.

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• On this screen there will be a "Consent Forms" notice at the top of the box. The Parent/Guardian will be required to select the "Sign Consent" button as a onetime consent per enrollment, to authorize your signature.

Sign Consent

• The Guardian must check off the box to consent to the signature being collected online. The Services provided via Teletherapy is optional. They will then sign in the box and press the Sign Button and the Consent will be signed for the authorization.

Step 3 - Sign Attendance

Once the Guardian has completed the "Sign Consent" step, they' II be able to sign online for an attendance.

• On the Guardian Home screen, they will see any attendances that are awaiting an online signature. There will be a "Sign Attendance" button off to the right-hand side on an enrollment line.



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Guardian Home

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* * Note that the Guardian will not be able to view their pending signature requests until they have signed the consent for the Therapy.

• Clicking the "Sign Attendance" button will bring up the below screen which displays identifying information about the Attendance in question.

Sign Attendance

Child: MENTZINGER, SELA Therapist: VILLON, SANIJNIJ Description: 2x30 WEEKLY SPED Authorization # : 8300216 Service Date: 7/29/2020
Start Time: 4:00 PM End Time: 4:30 PM
I certify that the session took place as described above.
RESET SIGN

- The Guardian will sign in the box, press "sign" and the request to sign the attendance will be removed from their Guardian Home screen.
- Verify with your Provider that the signature was received.