**EI Family Training Expectations for Providers**

**Family Training is a separate session from SPED ABA / SI. It has separate notes and a separate report. Family Training does not occur during the child’s regular session.**

1. Greet the parent and adhere to cultural sensitivities respectfully. Remember we are a guest in their home.
2. Maintain a professional relationship with the family at all times. Do not engage in any social media or outside events with anyone in the family. This is strictly a working relationship.
3. Under no circumstances are you to use your phone during sessions unless it is an absolute emergency.
4. Services need to be provided for the entire duration of the session. If the parent receives 60 minute sessions you must work for 60 minutes. You may not leave early and bill for the entire session as this is fraud.
5. There is no overlapping of time with any providers.
6. Listen to the concerns the parent has and how they have been handling it.
7. Ask them what has worked in the past and how does the child best respond.
8. Find out what behavior they are willing to change and the steps they are comfortable taking.
9. Offer to have the parent show you the issue they are having with the child and provide suggestions on how to best handle it.
10. Provide strategies to parents on things that they feel are the priority not what you think they should work on.
11. Give the family time to work on the suggestions you offered. They are doing the best they can.

\*Please note every family’s dynamic is different and we need to approach each one with sensitivity, understanding and patience.